

COMMENTS FROM OVERVIEW AND SCRUTINY PANEL (PERFORMANCE AND GROWTH)

INTEGRATED PERFORMANCE REPORT 2019/20, QUARTER 4

- 7.1 The Panel received the Integrated Performance Report 2019/20, Quarter 4 at its meeting on 8th July 2020. In introducing the report Members' attention was drawn to a number of key actions and performance measures from 2019/20, which have showed good performance and have contributed to the Council's ability to deal proactively with Covid-19.
- 7.2 In reference to performance indicators 35 and 36, a Member commended the Call Centre staff and commented that during a conversation with a Call Centre Advisor there had been no indication that operations were not continuing from Pathfinder House.
- 7.3 A query was raised on when a plan on restarting capital projects would be brought forward. Members were reassured that information on restarting capital projects would be included in the Quarter 1 report of 2020/21, which is expected to be presented to the Panel in October 2020.